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Steve Robertson Chief Executive, Thames Water Clearwater Court, Vastern Road, Reading RG1 8DB



Andrew Dismore AM

Date: 07 March 2018

Dear Mr Robertson,

Re: Water pressure and service in Camden

I am writing to you with regard to a series of problems residents on my constituency of Camden have had with their water supply. Most recently on the weekend of 3rd and 4th March, a number of properties in Camden were left with very low water pressure, or no water at all.

Whilst of course the severe winter weather was the primary cause on this occasion, it isn't the first time there have been problems with water supply. I also read frequent reports from residents about low pressure and complaints about the water supply on social media.

I therefore write to ask whether there are more underlying problems with the supply of water in Camden, and what your company is planning to do about it. It is unfair and unsafe for so many of my constituents to be so frequently interrupted in their supply of a basic human right.

I look forward to receiving your response.

Yours sincerely,

Andrew Dismore AM

and Difner

Labour London Assembly Member for Barnet and Camden